



Community Drug  
& Alcohol Service

# Our location is changing Our care isn't

We currently provide services from Wood House in Etruria Road, Stoke-on-Trent, as well as a small number of community locations and through remote/flexible working.

It is important that you, the people who require our support, are able to easily access our services and for some service users we have identified new premises within Stoke on Trent.

If you are amongst those who will be using our new premises, your next appointment will be at one of 2 locations  
Edward Myers Unit, Hilton Rd, ST4 6TH  
76-82 Hope St, Hanley ST1 5BY

There will be no change for service users currently using Broad Street.

We are also increasing our existing use of community venues like GP surgeries

Where appropriate, we will continue to see people within their own community.

We anticipate that the move will be completed with the minimal disruption necessary by the end of August.



# What does this mean for me?

## When is my next appointment?

Your support worker will let you know when your next appointment will be. If you already have an appointment booked, we will also confirm whether this is taking place and which of our buildings you will need to attend.

## Where do I collect my prescription from?

Your support worker will continue to issue your prescription and the current arrangements you have will not change. We will confirm which building your support worker will be based and where you will attend to see them.

## I have been attending the group-work programme, where is this being delivered?

The group-work programme will be delivered from both addresses. Your worker will confirm your specific arrangements with you.

## How do I contact my worker?

All of the contact points for the service are remaining the same, this includes the main number (01782 283113), the number for the YP Service (01782 221090), your worker's mobile number, website online chat and email addresses.

## How do I get to the new premises?

Our new building in Hope Street is within walking distance or a 5 minute drive from our current building.

You will be able to use the same means of transport that you are currently using to get to Hanley.

Our other building at Edward Myers Unit is based in Hartshill near the Accident and Emergency building at the hospital. There are buses from Hanley, Stoke and Longton that will take you to there.



If you would like help and support with your drug or alcohol use, or would like to talk to us about how to help someone you know, please drop in, phone or email us. We offer a free and confidential support service for anyone living in Stoke-on-Trent who is struggling with drug or alcohol addiction.

Contact us today and start to make a positive change to your life or the life of someone you know.

Email [referrals@sotcdas.org.uk](mailto:referrals@sotcdas.org.uk) - Call 01782 283113