

## Registration under the Health & Social Care Act 2008 - Statement of Purpose

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## 2 Service Provider/ Service Provider ID/Certificate Number

North Staffordshire Combined Healthcare NHS Trust /RLY/ CRT1-202 643 4967  
North Staffordshire Combined Healthcare NHS  
Lawton House  
Bellringer Road  
Trentham Lakes South  
Stoke-on-Trent  
Staffordshire  
ST4 8HH

Telephone: 01782 275025

## 3 Nominated Individual for all Correspondence from CQC:

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Staffordshire  
ST4 8HH

Telephone: 01782 275025

E-mail: [Caroline.Donovan@northstaffs.nhs.uk](mailto:Caroline.Donovan@northstaffs.nhs.uk)

## 4 Registered Managers:

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Dragon square Community Unit  
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ST5 7HL

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## 5 Legal Status

The legal status of the organisation is: NHS Provider Trust  
This applies to all regulated activities described in this document.

## 6 Aims and Objectives of the Trust

The purpose of the Trust is to work to improve the mental health and wellbeing of our local communities. Our strategy is to deliver an evidence based model of care, which is appropriate to our service user needs and focuses on wellbeing and ongoing recovery. We aim to be recognised as a centre of excellence, bringing innovative solutions to the services we deliver and embedding a culture of continuous learning across our organisation. This is reflected in our vision, values and quality priorities:



### our vision

To be a **high quality** health and social care provider that continuously improves **patient experience** and deploys its **resources** intelligently and efficiently

### our values

valuing people as **individuals**  
providing high quality **innovative care**  
**working together** for better lives  
**openness** and **honesty**  
**exceeding** expectations

## 7 Introduction to the Statement of Purpose

The Health & Social Care Act 2008 (Regulated Activities) Regulations 2014 Regulation 12 requires a provider to develop a Statement of Purpose as a condition of registration. Put simply it describes what the organisation does, where from and who it provides services for.

## 8 Overview of the Trust's Statement of Purpose

The Trust's Statement of Purpose can be summarised as follows:

### LOCATIONS

- Lawton House (Trust Headquarters)
- Harplands Hospital
- Darwin Centre
- Dragon Square Community Unit
- Summer View
- Florence House

### REGULATED ACTIVITIES

- Accommodation for persons who require nursing or personal care
- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

### SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS).
- Rehabilitation services (RHS).
- Long term conditions (LTC).
- Community-based services for people with mental health needs (MHC).
- Community-based services for people with a learning disability (LDC).

- Community-based services for people who misuse substances (SMC).

#### *SERVICE USER BANDS*

- Learning Disability / Autistic spectrum
- Older people
- Younger adults
- 0 – 3 years
- 4 – 12 years
- 13 – 18 years
- Mental Health
- Physical Disability
- Sensory Impairment
- Dementia
- People detained under the Mental Health Act
- Drug and Alcohol
- Eating Disorders

### **9 Statement of Purpose per Location**

#### **9.1 Lawton House (Trust Headquarters)**

Location Address:	Lawton House, Bellringer Road, Trentham Lakes, Stoke-on-Trent, Staffordshire, ST4 8HH
Location ID:	RLY 00
Nominated Contact Details:	Mrs Caroline Donovan
No of Approved Beds:	None
Brief Description of Location:	The Trust Headquarters is located at Bellringer Road. In addition to being the base for most of the Trust’s corporate services and the majority of the executives and their teams; all community services not physically located at the Harplands hospital site (community adult mental health services, community learning disabilities services, community older person’s service, children and young person’s community services, community neuropsychiatric services and a variety of psychological services) are registered under the Trust HQ. There are no beds or inpatient facilities at the HQ. See section 10 for details of teams/services and their regulated activities registered under Trust HQ.

#### *REGULATED ACTIVITIES*

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

#### *SERVICE TYPE*

- Prison Health services (PHS)
- Community-based services for people with mental health needs (MHC).
- Community-based services for people with a learning disability (LDC).
- Community-based services for people who misuse substances (SMC).
- Long term conditions services (LTC)

#### *SERVICE USER BANDS*

- Learning Disability / Autistic spectrum
- Older people

- Younger adults
- 0 – 3 years
- 4 – 12 years
- 13 – 18 years
- Mental Health
- Physical Disability
- Sensory Impairment
- Dementia
- People detained under the Mental Health Act
- Drug and Alcohol
- Eating Disorders

## 9.2 Harplands Hospital Location

Location Address: Hilton Road, Stoke-on-Trent, Staffordshire, ST4 6<sup>TH</sup>

Location ID: RLY 88

Nominated Contact Details: Mrs Caroline Donovan

No of Approved Beds: 150

Brief Description of Location: Harplands location provides hospital services for people with mental health needs, learning disabilities, substance misuses and neuropsychiatric needs. Harplands location provides overnight facilities for admission, treatment and rehabilitation for people with the problems listed above. In addition to its inpatient facilities, Harplands location also provides community services, psychological services, physiotherapy, central therapies and out-patient services. Section 10 of this document provides in detail the nature of the services provided by the teams registered under Harplands location.

### *REGULATED ACTIVITIES*

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

### *SERVICE TYPE*

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS).
- Rehabilitation services (RHS).
- Long term conditions (LTC).
- Community-based services for people with mental health needs (MHC).
- Community-based services for people with a learning disability (LDC).

### *SERVICE USER BANDS*

- Learning Disability / Autistic spectrum
- Older people
- Younger adults
- 0 – 3 years
- 4 – 12 years
- 13 – 18 years
- Mental Health
- Physical Disability
- Sensory Impairment
- Dementia
- People detained under the Mental Health Act

- Drug and Alcohol Eating Disorders

### 9.3 Darwin Centre Location

Location Address:	167 Queens Road, Penkhull, Stoke-on-Trent, Staffordshire, ST4 7LF
Location ID:	RLY 86
Nominated Contact Details:	Mrs Caroline Donovan
No of Approved Beds:	15
Brief Description of Location:	The Darwin Centre aims to identify clear pathways of care and support for young people aged 12- 18 with mental health difficulties and to identify and apply the CPA process appropriately. The centre provides a comprehensive range of assessment and treatment/support options tailored to meet the mental health and social care needs of the young person. Section 10 of this document provides in detail the service provided at this location.

#### REGULATED ACTIVITIES

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

#### SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS)

#### SERVICE USER BANDS

- 4 – 12 years
- 13 – 18 years
- Mental Health.
- People detained under the Mental Health Act
- Eating Disorders.
- Learning difficulties or autistic disorder

### 9.4 Dragon Square Community Unit Location

Location Address:	Chesterton, Newcastle-under-Lyme, Staffordshire, ST5 7HL Business Address: Chesterton, Newcastle-under-Lyme, Staffordshire, ST5 7HL
Location ID:	RLY 36
Registered Manager:	Mrs Susanne Joy Laird
Nominated Contact Details:	Ms Caroline Donovan
No of Approved Beds:	6
Brief Description of Location:	The service provides planned respite services for children and young people up to the age 18/19, which in addition to their Learning Disabilities have complex needs. The clients will also require frequent nursing interventions and LD nursing intervention to manage challenging behaviour. See section 10 of the document for further details of this service.

#### REGULATED ACTIVITIES

- Accommodation for persons who require nursing or personal care
- Treatment of disease, disorder or injury

#### SERVICE TYPE

- Hospital services for people with mental health needs, and / or learning disabilities, and / or problems with substance misuse (MLS)

- Long term conditions (LTC)

*SERVICE USER BANDS*

- 0 – 3 years
- 4 – 12 years
- 13 – 18 years
- Physical Disability
- Sensory Impairment
- Learning difficulties or autistic disorder

**9.5 Summers View Location**

Location Address: Summer View, Furlong Road, Stoke On Trent, Staffordshire, ST6 5UD  
 Location ID: RLY 87  
 Nominated Contact Details: Ms Caroline Donovan  
 No of Approved Beds: 10  
 Brief Description of Location: Summers View is a 9 bedded Rehabilitation Unit that works in conjunction with Rehabilitation Community Teams and the Resettlement Team, and also aims to repatriate clients to the North Staffordshire area. Summers View Rehabilitation team offer a service to patients who have a history of complex, serious and long-term mental health problems who require a specific targeted approach geared to meeting their individual needs. The team offers assessments and on-going long-term support to its patient group, and applies the Care Programme Approach routinely working in partnership to formulate a framework of recovery.

*REGULATED ACTIVITIES*

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

*SERVICE TYPE*

- Rehabilitation services (RHS)

*SERVICE USER BANDS*

- Younger adults
- Mental Health
- People detained under the Mental Health Act
- People who misuse drugs or alcohol
- Learning difficulties or autistic disorder

**9.6 Florence House Location**

Location Address: Florence House, 57 Belgrave Road, Stoke On Trent, Staffordshire, ST3 4PN  
 Location ID: RLY 39  
 Nominated Contact Details: Ms Caroline Donovan  
 No of Approved Beds: 8  
 Brief Description of Location: The Florence House unit offers a service to patients who have complex, serious and long-term mental health problems who require specific targeted approach geared at meeting their individual needs. The service applies the Care Programme Approach, routinely working in partnership to formulate a framework of recovery. Florence house caters for both informal patients and those detained under the Mental Health Act 1983. The unit also has the opportunity to work in conjunction with specialist intervention teams if



necessary. Admission to the unit is upward to one year with a view of moving either to independent living or within supported accommodation depending upon client need.

#### *REGULATED ACTIVITIES*

- Treatment of disease, disorder or injury
- Assessment or medical treatment for persons detained under the 1983 Mental Health Act

#### *SERVICE TYPE*

- Rehabilitation services (RHS)

#### *SERVICE USER BANDS*

- Younger Adults
- Mental Health
- People detained under the Mental Health Act
- Adults aged 18-65
- Adults aged 65+
- People who misuse drugs or alcohol

### **10 North Staffordshire Combined Healthcare NHS Trust Services per location.**

Location: Lawton House (Trust Headquarters)

#### **ACCESS TEAM**

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#### *Regulated activity(ies) undertaken at this location:*

Treatment of disease, disorder or injury

#### *The CQC service type(s) provided at this location:*

Community-based services for people with mental health needs (MHC) Community-based services for people who misuse substances (SMC)

#### *CQC service user bands:*

Children aged 4-18, Adults aged 18 and over Mental health people who misuse drugs or alcohol; people with an eating disorder; Learning difficulties or autistic disorder

#### *The aims and objectives of the service provider in undertaking the regulated activity*

The Mental Health Access Service operates from the premise, enshrined in the NHS and Community Act (1983), that everyone is entitled to an assessment. Therefore, there is no application of an exclusion criterion. The aim of the service is to provide one point of contact for all mental health referrals, for advice, signposting and assessment. The service should provide an appropriate timely response for all crisis/urgent type referrals, including requests for assessments under the Mental Health Act, and non-urgent referrals, by telephone or face to face. The Mental Health Access Service, following assessment, may provide the referred person with professional support to address and resolve the presenting needs, and if necessary refer onto other appropriate agencies.

#### *The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:*

The Mental health Access Service is an integrated Health and Social Care team, covering Stoke on Trent and North Staffordshire, who work together to provide an assessment, signposting service to support recovery and promote wellbeing. The team offers assessment, underpinned by a robust risk assessment framework,

to people experiencing a wide range of mental health needs. All referrals receive a level of assessment following which a number of different things may happen; the ability to assess people who are presenting with acute mental distress/crisis and to provide a short term focused crisis intervention; where the referred person has mental health needs but onward referral to specialist mental health services is not appropriate, short term support is offered by the Access Team to enable a person to resolve their presenting needs; referral onward to a Community Mental Health Team for psychiatric consultation and/or treatment/social care interventions. Referrals may also be passed on to other appropriate agencies for support.

The Team operates an open referral system, which means if you are concerned about your mental health or someone you care for can contact the team direct. They also take referrals from other professional groups, for example GPs, Police, housing, ambulance service, community health services.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: The Hope Centre, Upper Huntbach Street, Hanley, ST1 2BX and Harplands Hospital site.)

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**APPROVED MENTAL HEALTH PROFESSIONAL (AMHP) SERVICE, BEST INTEREST ASSESSORS (BIA) SERVICE**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC) Community-based services for people with a learning disability (LDC)

***CQC service user bands:***

Children aged 4-18yrs, Adults aged 18-over, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, dementia, people who misuse drugs or alcohol, people with an eating disorder, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity:***

The AMHP team carries out Mental Health Act assessments and Mental Health Act Work on behalf of Stoke City Council; it also provides advice and guidance to other colleagues. The BIA service undertakes assessments under the Deprivation of Liberty Safeguards on behalf of Stoke- on-Trent City Council (Supervisory Body)

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The AMHP service is part of the Mental Health Access Team based at the Hope Centre and is primarily focused on providing formal assessment under the Mental Health Act if requested by other professionals who work within the Trust, other statutory and independent agencies or carers and relatives of service users. The service undertakes assessments on children and adults who are experiencing mental disorder (including learning disability).

Best Interest Assessors will undertake specialist assessments on people aged 18 or over who are admitted to hospital or reside in care homes, lack capacity and are considered to be deprived of their liberty. The service also provides advice, guidance and training around the Deprivation of Liberty Safeguards and the Mental Capacity Act to teams located across the Trust.

***Details of the locations at which the services provided for the purposes of the regulated activity are***

***undertaken:***

Trust HQ: (Actual Address: The Hope Centre, Upper Huntbach Street, Hanley, ST1 2BX)

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**CARERS' SERVICE**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18 and over

***The aims and objectives of the service provider in undertaking the regulated activity:***

The Carers' Team is responsible for providing separate Carers' Assessments for the carers of people subject to CPA, and for developing Carers' Support Plans, and for providing some of that support, including assessing for the provision of Direct Payments as appropriate.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The Carers' Team provides assessments and support plans as above. Support offered can include limited one-to-one emotional support for carers; access to the Phoenix time out service, a weekly day service offering peer support and complementary therapies amongst other support; an opportunity to participate in the Active Carers' Forum and be supported in 'having a voice' in service developments.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: The Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)

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**EARLY INTERVENTION SERVICE (EIS)**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18-65, Children aged 14-17, Mental health, people detained under the Mental Health Act, people who misuse drugs or alcohol

***The aims and objectives of the service provider in undertaking the regulated activity:***

This service aims to support people who are experiencing their first episode of psychosis for up to three years during the so called 'critical period'. The service embraces diagnostic uncertainty with an emphasis on managing symptoms rather than the diagnosis and aims to provide meaningful and sustained engagement based on assertive outreach principles in which reluctance to engage should not lead automatically to case closure. The team is strongly committed to the recovery model of care where the emphasis is placed on social roles and the service user's strengths and developmental needs, particularly in education and

achieving employment. The service also aims to provide interventions in the least restrictive and stigmatised setting and work with the service user's extended social network to provide support and advice. The service is provided to the population of North Staffordshire, and provides rapid specialist assessment with the aim of reducing the time taken to access effective treatment to a median of 3 months from first onset of symptoms.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service is provided to the population of North Staffordshire, and provides rapid specialist assessment with the aim of reducing the time taken to access effective treatment to a median of 3 months from first onset of symptoms. The service is provided for people aged 14-35 years and utilises the CPA process.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: The Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)

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## **CITY INTEGRATED COMMUNITY MENTAL HEALTH TEAMS (ICMHTS)**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18 and over, mental health, People with an eating disorder, people detained under the Mental Health Act, people who misuse drugs or alcohol

***The aims and objectives of the service provider in undertaking the regulated activity:***

The City CMHT comprises of the outpatient, CPN and community day services at Greenfields Centre and Sutherland Centre. The City CMHTs provides outpatient, CPNs services and community day services and support to the population of Stoke-on-Trent through a range of multi-disciplinary and multi-agency staff. The team aims to improve the mental health of the local population. The CMHTs incorporate the specialist functions of Assertive Outreach – i.e. people who are difficult to engage with through having severe mental health problems.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service provides specialist mental health care and support through clear pathways, utilising the Care Programme Approach where applicable. This team comprises of consultant and other medical staff, mental health nurses and social workers, occupational therapists, psychologists and associated support workers. The service is provided for adults between the ages of 16-65. The CPNs would usually see patients in their home homes and also at the various resources within the community.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Greenfield Centre, Furlong Road, Tunstall, Stoke-on-Trent, ST6 5UD and Sutherland Mental Health Resource Centre, Belgrave Road, Dresden, Stoke on Trent ST4 3 PN)

## **COMMUNITY DAY SERVICES (STR TEAM) AND GROWTHPOINT AND KNIVEDEN**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

### ***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

### ***CQC service user bands:***

Adults aged 18 and over, Mental health

### ***The aims and objectives of the service provider in undertaking the regulated activity:***

Community Day Services and the Growthpoint /Kniveden Projects offer a range of meaningful day activities where people can learn a range of skills, undertake formal and less formal training opportunities, enjoy leisure, recreational and therapeutic activities in supported and safe community environments.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

These services are recovery focused and inclusive, social care services. They are provided mainly by Support, Time & Recovery workers, some in collaboration with voluntary sector partners.

Office base for the team. Social care day activities and services are then delivered by STR Workers at a range of community venues, on different days of the week.

All locations are accessible geographically and in terms of DDA. Facilities are appropriate to the services provided at specific venue, including arts and crafts and musical equipment; reading materials; games etc. Meals are not provided by Trust staff but snacks and drinks are available.

Growthpoint (in Stoke) and Kniveden (in Leek) are vocational, recreational and social horticultural projects. People can gain work skills, recognised qualifications and support into employment. In addition to horticultural skills, woodwork, building and 'do-it-yourself' skills can also be developed. These projects offer 'internal' employment opportunities to service users working on income generating contracts.

### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address for staff base: The Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX) Growthpoint, Shelton Allotment Site, Leek Road, Shelton, Stoke-on-Trent, ST4 2TR. Kniveden, Partnership Site, Mount Road, Leek, ST13 7LX

## **CRIMINAL JUSTICE MENTAL HEALTH TEAM**

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### ***Regulated activity(ies) undertaken at this location :***

Treatment of disease disorder or injury

### ***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC), Community based services for people with a learning disability (LDC), Community-based services for people who misuse substances (SMC). This service also includes Community Triage & Diversion & Liaison

### ***CQC service user bands:***

Adults aged 18 and over, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, dementia, people who misuse drugs or alcohol, people with an eating disorder, Learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity:***

The North Staffordshire Criminal Justice Mental Health Team works with people suffering from mental disorder who are involved with the criminal justice system. The team has a daily presence at the courts and offer mental health screens to people charged with offences.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The team works closely with police, probation and have a standing presence within the Multi-Agency Public Protection Panels. The team also offers time limited co-working to fellow professionals working with service users who are involved with the criminal justice system or are at risk of committing offences. The service is provided to people across North Staffordshire aged 16 years upwards. The CJMH Teams main base is the Hope Centre. This is purely an office base and clients for this team are not seen at the Hope Centre. We have another base at the Northern Area Custody Facility (Police cells) at Etruria. We work in partnership with the NACF to deliver a service to clients with mental health difficulties who have been arrested for committing an offence. The premises are managed by the Police Force. I have a minimum of 1 member of staff on duty to deliver the service using the facilities at the NACF. We are very much in a Police environment where clients are seen in Police cells and police interview rooms.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)

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**HEALTHY MINDS PSYCHOLOGICAL THERAPIES SERVICE (IAPT): STOKE-ON-TRENT**

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***Regulated activity(ies) undertaken at this location :***

Treatment of disease disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18 and over, mental health, physical disability, people who misuse drugs or alcohol

***The aims and objectives of the service provider in undertaking the regulated activity***

The team's overall objective is to achieve a high quality, timely and responsive psychological therapy service for the people of Stoke-on-Trent. The service is a primary care and community based service that offers a range of evidence based psychological interventions to individuals over the age of eighteen experiencing common mental health problems.

The service main objective are:

- Increase the proportion of people who are identified, assessed and receive treatment in accordance with NICE guidance/evidence based psychological care by appropriately qualified clinicians.
- Improve the proportion of people who make clinically significant improvements or recover.
- Improve emotional wellbeing, quality of life and functional ability in people with common mental health disorders
- Improve individual's wellbeing and functionality; this shall include people with physical health

problems.

- Improved choice and access of clinically effective mental health services
- Improve the experience of Service users and their careers.
- Improve identification and awareness of common mental health disorders (e.g. through awareness training for a range of health, social care and education and welfare professionals) and promote onward referral for assessment and intervention.
- Improve the interface between services for people with common mental health disorders with an emphasis on those pathways between primary care based services and secondary care.
- Improve dialogue and information transfer between secondary, community and primary care service around treatment planning and on-going care management.
- Improve access and support to maintain people in work, help them to return to work, help them into education or training and where appropriate help people find meaningful activity.
- Reduce inappropriate referrals to secondary mental health service for common mental health disorders

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The Service shall provide the following:

- Short term psychological interventions including cognitive behaviour therapies (CBT) as recommended within NICE guidelines, other 'talking' therapies and other evidence based care and support
- Case management including coordinating care with other services such as physical care services and drug and alcohol where service users have multiple care and support needs
- Appropriate referral and signposting support to access community based and voluntary sector mental health services
- Social prescribing, such as exercise on prescription and signposting and support to use self-help materials (e.g. books on prescription/ bibliotherapy), signposting and support to access mainstream community services, e.g. housing, employment, financial advice, parenting advice
- Advice on healthy living and support to access services that promote good health and physical wellbeing
- Advice and education for primary care staff and others on mental health promotion and the availability of community and voluntary sector services
- Services and support to GP practices in Stoke-on-Trent to meet the needs of adults with common mental health disorders
- Liaison with GPs and others to assess appropriateness of the services provided to meet the needs of the population of Stoke-on-Trent
- Offering specific support to people whose first language is not English.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent ST1 2BX)

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**PARENT AND BABY SERVICE**

***Regulated activity(ies) undertaken at this location :***

Treatment of disease disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Women of child bearing age, mental health

***The aims and objectives of the service provider in undertaking the regulated activity:***

The perinatal mental health service is part of a wider system of mental health and community services which focus on the care of women (and their partners and babies) from 20+ weeks antenatal through the first postnatal year. The Perinatal service specializes in the early detection, assessment and treatment of mental health problems associated with pregnancy and the first year after childbirth; and assisting in the management of pre-existing mental health difficulties through the antenatal and postnatal periods

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Services provided include day care nursery support, Consultant clinic family work, groups and individual counselling through mental health nursing staff. The service does provide some family support where fathers are present but the service does not expect to support men. The team utilises the Care Programme Approach where this is applicable and offers support to women aged 16 upwards. The service is provided to women living in the Newcastle-under-Lyme, Stoke-on-Trent city and Staffordshire Moorlands areas.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: 134 Broad Street, Hanley ST1 4EQ)

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**NEWCASTLE INTEGRATED COMMUNITY MENTAL HEALTH TEAMS (ICMHTS)**

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***Regulated activity(ies) undertaken at this location:***

Treatment of disease disorder or injury

***The CQC service type(s) provided at this location:***

Community based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18-65, mental health

***The aims and objectives of the service provider in undertaking the regulated activity:***

Newcastle Community Mental Health Team provides outpatient and community mental health services and support to the population of Newcastle-under-Lyme (North) through a range of multi-disciplinary and multi-agency staff. The team aims to improve the mental health of the local population.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service provides specialist mental health care and support through clear pathways, utilising the Care Programme Approach where applicable. This team comprises of consultant and other medical staff, mental health nurses and social workers, occupational therapists, psychologists and associated support workers. The service is provided for adults between the ages of 16-65. The CMHTs incorporate the specialist functions of Assertive Outreach – i.e. people who are difficult to engage with through having severe mental health problems.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Lymebrook Mental health Resource Centre, Bradwell Hospital Site, Talke Road



Newcastle-under-Lyme, ST5 7TL

## **ONE RECOVERY STAFFORDSHIRE NORTH**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease disorder or injury

### ***The CQC service type(s) provided at this location:***

Community-based services for people who misuse substances (SMC)

### ***CQC service user bands:***

Adults aged 18 and over, mental health, sensory impairment, physical disability, people who misuse drugs or alcohol, learning difficulties or autistic disorder

### ***The aims and objectives of the service provider in undertaking the regulated activity***

One Recovery Staffordshire Service aims to provide the adult population of North Staffordshire with support and treatment for addiction problems including drugs and alcohol.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The integrated service is based in North Staffordshire (Fellgate Court Newcastle) and Russell Street (Leek) and comprises of multi- agency staffing team from ADS, Brighter Futures, Changes Arch and Clinical staff from NSCHT which is the consortia that delivers One Recovery Staffordshire.

The community team comprises of specialist substance misuse nursing staff with support from consultant and other medical staff where this is necessary. The service is offered to people of 18 years upwards. The team works on a complexity based system which includes the following clinical services:- Complex Specialist Clinics, Pregnant Drug User Clinics, DRR, PPO, Shared Care and GpSI which are delivered across the locality of North Staffordshire.

The service delivers the clinical function of the service with opiate substitution prescribing clinics as well as a home based detoxification service for alcohol and drug dependent patients. The service is part of a wider partnership (statutory and 3rd sector) of providers who deliver services to this patient cohort who are at least 18 years old (no upper age limit)

### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Russell Street, Leek and Fellgate Court, Newcastle).

## **ONE RECOVERY STAFFORDSHIRE SOUTH WEST**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease disorder or injury

### ***The CQC service type(s) provided at this location:***

Community-based services for people who misuse substances (SMC)

### ***CQC service user bands:***

Adults aged 18 and over, Mental health, Sensory impairment, Physical disability, People who misuse drugs or

alcohol, Learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

One Recovery Staffordshire Service aims to provide the adult population of North Staffordshire with support and treatment for addiction problems including drugs and alcohol.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The integrated service is based in South Staffordshire and comprises of multi -agency staffing team from ADS, Brighter Futures, Changes, Arch and Clinical staff from NSCHT which is the consortia that delivers One Recovery Staffordshire.

The community team comprises of specialist substance misuse nursing staff with support from consultant and other medical staff where this is necessary. The service is offered to people of 18 years upwards. The team works on a complexity based system which includes the following clinical services:- Complex Specialist Clinics, Pregnant Drug User Clinics, DRR, PPO, Shared Care and GpSI which are delivered across the locality of South West Staffordshire.

The service delivers the clinical function of the service with opiate substitution prescribing clinics as well as a home based detoxification service for alcohol and drug dependent patients. The service is part of a wider partnership (statutory and 3rd sector) of providers who deliver services to this patient cohort who are at least 18 years old (no upper age limit)

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: 18 Martin Street, Stafford ST16 2LG and Park House,12 Park Road, Cannock. Staffordshire WS11 1JN)

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**ONE RECOVERY STAFFORDSHIRE SOUTH EAST**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people who misuse substances (SMC)

***CQC service user bands:***

Adults aged 18 and over, mental health, sensory impairment, physical disability, people who misuse drugs or alcohol, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

One Recovery Staffordshire Service aims to provide the adult population of North Staffordshire with support and treatment for addiction problems including drugs and alcohol.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The integrated service is based in east Staffordshire and comprises of multi- agency staffing team from ADS, Brighter Futures, Changes Arch and Clinical staff from NSCHT which is the consortia that delivers One Recovery Staffordshire.

The community team comprises of specialist substance misuse nursing staff with support from consultant and other medical staff where this is necessary. The service is offered to people of 18 years upwards. The team works on a complexity based system which includes the following clinical services: - Complex Specialist Clinics, Pregnant Drug User Clinics, DRR, PPO, Shared Care and GpSI which are delivered across the locality of North Staffordshire.

The service delivers the clinical function of the service with opiate substitution prescribing clinics as well as a home based detoxification service for alcohol and drug dependent patients. The service is part of a wider partnership (statutory and third sector) of providers who deliver services to this patient cohort who are at least 18 years old (no upper age limit)

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: 150, Station Street, Burton on Trent, DE14 1BG and Albert House, Albert Road Tamworth B79 7JS)

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**COMMUNITY MENTAL HEALTH TEAM (CMHTS)**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18 and over, mental health, people with an eating disorder, people detained under the Mental Health Act, people who misuse drugs or alcohol

The aims and objectives of the service provider in undertaking the regulated activity

The team provides outpatient and community mental health services and support to the population of Leek, Biddulph, Cheadle and the Staffordshire Moorlands through a range of multi-disciplinary and multi-agency staff. The team aims to improve the mental health of the local population.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service provides specialist mental health care and support through clear pathways, utilising the Care Programme Approach where applicable. This team comprises of consultant and other medical staff, mental health nurses and social workers, occupational therapists, psychologists and associated support workers. The service is provided for adults between the ages of 16-65. Services are provided from a number of settings within the community including Brandon Centre in Cheadle and Ashcombe MH Resource Centre.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Ashcombe Centre, Cheddleton, ST13 7ED)

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**RESETTLEMENT & REVIEW TEAM**

***Regulated activity(ies) undertaken at this location :***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18-65, Mental health

***The aims and objectives of the service provider in undertaking the regulated activity:***

The service aims to provide safe, supported accommodation to adults with mental health needs delivered in a variety of settings within the community. Working in partnership with local supported accommodation providers. It aims to promote wellbeing, independence and recovery. The team also aims to support adults with Mental Health Needs to maintain their independence and wellbeing within their own accommodation in the local community. The age range is 18 to 65 at the time of referral. The service is staffed 24 hours over 7 days. There are 13 tenancies and 2 short break beds

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The team is multi-disciplinary and consists of support, time and recovery Workers (STRs) and occupational therapists. The team works within care coordination and in partnership to deliver a recovery and resettlement service within the community. Working in a person centred way the team supports individuals to access a range of community services with a view to promoting wellbeing, independence and recovery. STR workers support individuals in a range of different community settings including their own homes. An overnight support service, carers group and short break service are also provided at 23 Hillcrest Street.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: 23 Hillcrest Street, Hanley, Stoke on Trent, ST1 2AA)

## **REHABILITATION AND RECOVERY TEAM**

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***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18-65, Mental health, People detained under the Mental Health Act

***The aims and objectives of the service provider in undertaking the regulated activity:***

This team aims to provide support in the community to people with a severe mental health problem who would benefit from specialist rehabilitation input.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The Community rehabilitation service provides support to the population of North Staffordshire. The team comprises of nursing staff and associated support staff. All service users are subject to CPA. Family work may also be provided through trained behavioural family therapists. The service is provided to people aged 16-65.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Hillcrest Street, Hanley, Stoke on Trent, ST1 2AA)

## RESETTLEMENT AND REVIEW TEAM

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### *Regulated activity(ies) undertaken at this location:*

Treatment of disease, disorder or injury

### *The CQC service type(s) provided at this location:*

Community-based services for people with mental health needs (MHC)

### *CQC service user bands:*

Adults aged 18+, mental health,

### *The aims and objectives of the service provider in undertaking the regulated activity:*

The team manages individuals with complex needs in specialist residential and nursing care placements both locally and nationally to ensure their needs are being appropriately met; also it is responsible for reviewing direct payments provision across mental health services. The age range is 18 years plus.

### *The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:*

The team is multi-disciplinary in including CPNs, social workers, consultant psychiatrist and OT. Primarily the responsibility of the team is to provide a care co-ordination and CPA service to the allocated caseload, with an associated responsibility to deliver nursing input to a small number of individuals. The team adopts a holistic approach to addressing people's health and well-being.

### *Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:*

Trust HQ: (Actual Address: Hope Centre, Upper Huntbach Street, Hanley, Stoke-on-Trent, ST1 2BX)

## OLDER PERSONS CITY CMHT (CPNS/DAY HOSPITAL & MEMORY CLINIC)

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### *Regulated activity(ies) undertaken at this location:*

Treatment of disease, disorder or injury

### *The CQC service type(s) provided at this location:*

Community-based services for people with mental health needs (MHC) Long-term conditions services (LTC)

### *CQC service user bands:*

Adults aged 50 and over, mental health, dementia

### *The aims and objectives of the service provider in undertaking the regulated activity:*

The Older Adults Day Care service providing the facility to residents of the Stoke-on-Trent area with functional and/or organic mental health problems. Day unit services are offered 3 days a week and memory services two days per week. The main aim of the service is to provide assessment and treatment to its client group and to reduce or prevent the need for hospital or nursing home admission. The CPN team aims to provide assessment and treatment to people over the age of 65 who have been referred to the service with functional and/or organic mental health problems, and support to patients in their own homes.

### *The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:*

The Eaves Day Unit performs functions to two groups of people: (1) People with a functional mental illness such as depression and psychotic illness and (2) People with dementia.

The main function of the day unit team is to provide a person-centred, assessment, treatment, care planning, and ongoing management and information service, to older adults and their carers, living within the community. The Eaves Memory Service aims to assess patients with memory problems, establish a diagnosis and treat with prescribed medication as appropriate, monitoring its efficacy through follow up appointments to reassess the progress of the condition and related difficulties. Referral for this service is ageless when memory problems are the primary issue. It provides support and advice to patients with memory problems and their carers working closely with the Dementia Support Service. The team comprises of a consultant psychiatrist & medical team, mental health registered nurses, healthcare support workers.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: The Eaves, Abbots House, 103 Abbots Road, Abbey Hulton, Stoke-on-Trent ST2 8DU and The Hazelhurst Unit, Harplands Hospital, Off Hilton Road, Harpfields, Stoke-on-Trent, ST4 6TH)

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**OLDER PEOPLES STAFFORDSHIRE CMHT (CPNS/DAY HOSPITAL & MEMORY CLINIC)**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 50 and over, mental health, dementia

***The aims and objectives of the service provider in undertaking the regulated activity:***

The service offers treatment and support for adults over the age of 65 with both functional and organic difficulties within their own home. Day hospital support is available for more complex conditions and the team provides acute treatments for a specific time limited period dependent upon the clinical needs of the individual and their families at Maple House Bradwell. Memory clinic services are also available at Bradwell, Cheadle and at venues at Leek and Biddulph. Referrals to this service are ageless when memory problem are the primary problem. They provide expert diagnosis, treatment and on-going management for a wide range of organic and functional illnesses in collaboration with dementia advice from Approach. The community team specialises in rapid and safe client assessment for mental health and its on-going management and this allows for a high quality risk management to be achieved.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Assessment includes that of mental health, physical health and risk. The team is multidisciplinary and comprises of a consultant with support from other medical colleagues and psychologists, CPNs, OTs and social work. The team also has a non-medical prescriber enabling quick and appropriate access to suitable treatments supporting their medical colleagues. The Memory Service aims to assess patients with memory problems, establish a diagnosis and treat with prescribed medication as appropriate, monitoring its efficacy through follow up appointments to reassess the progress of the condition and related difficulties. It provides support and advice to patients with memory problems and their carers working closely with the Dementia Support Service.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Bradwell Hospital, Talke Road, Newcastle, Staffs, ST5 7NJ and Harplands Hospital, Hilton Road, Stoke-On-Trent, Staffordshire, ST4 6RR and Cheadle Hospital and Brandon Centre, Royal Walk, Cheadle, Stoke-On-Trent, Staffs, ST10 1NS and Leek Moorlands Hospital, Ashbourne Road, Leek, Staffordshire, ST13 5BQ and Moorlands Medical Centre, Dyson House, Regent Street, Leek, Staffordshire, ST13 6LU and Biddulph Primary Care Centre, Wharf Road, Biddulph, Staffordshire, ST8 6AG

## **NEUROPSYCHIATRY COMMUNITY & DAY SERVICES**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury, assessment or medical treatment for persons detained under the Mental Health Act

### ***The CQC service type(s) provided at this location:***

Long-term conditions services (LTC), Community-based services for people with mental health needs (MHC)

### ***CQC service user bands:***

Adults aged 18 and over, mental health, sensory impairment, physical disability, dementia, people who misuse drugs or alcohol, learning difficulties or autistic disorder

### ***The aims and objectives of the service provider in undertaking the regulated activity:***

The Neuropsychiatry Service provides specialist inpatient, community and day care facilities for people who require neuropsychiatric rehabilitation with emotional and / or behavioural problems due to a brain injury/disease.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Neuropsychiatry day care facilities are provided from Abbots House and Maple House. Out-patients services in conjunction with the community teams are provided from Harplands Central Therapies. The Neuro Psychiatry Services are provided by medical, nursing and other associated professionals such as OT, dietetics, psychology, physiotherapy, speech and language. The service covers both Stoke-on-Trent and North Staffordshire area. It also accepts out- of-area referrals and holds small (but significant) contracts with surrounding areas.

### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ (Actual Address: Maple House, Bradwell Hospital, Talke Road, Bradwell, Newcastle and Bennett Centre, Richmond Terrace, Shelton, Stoke on Trent, Staffs, ST1 4ND)

## **NEUROPSYCHOLOGY, PHYSICAL HEALTH & OLDER ADULTS PSYCHOLOGY**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

### ***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

### ***CQC service user bands:***

Adults aged 18 and over, mental health, physical disability, dementia

### ***The aims and objectives of the service provider in undertaking the regulated activity***

This service provides neuropsychological assessment and rehabilitation along with a range of therapy approaches for people with psychological problems associated with cognitive impairment and various physical health difficulties.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service works across the adult life span from 18 years onwards. It includes clinical psychologists, neuropsychologists, psychological therapists. The work includes neuropsychological assessment for example of people who have had a stroke, those who may be experiencing early dementia, have an acquired brain injury resulting from maybe a road traffic accident, have a cancerous tumour of the brain or other part of the central nervous system. This expert neuropsychological assessment will help to inform rehabilitation and ameliorating strategies that might be helpful such as those aimed at helping to overcome memory deficits. Another important aspect of the work is therapeutic input to help people adjust to and cope with their difficult physical health problems. There is also a demand to provide psychological assessment and therapy if necessary for people who are being considered for bariatric surgery.

### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ: (Actual Address: Bennett Centre, Richmond Terrace, Shelton, Stoke-on-Trent, Staffordshire, ST1 4ND)

## **CITY COMMUNITY LEARNING DISABILITY TEAM**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

### ***The CQC service type(s) provided at this location:***

Community-based services for people with a learning disability (LDC)

### ***CQC service user bands:***

Adults aged 18-65, Learning difficulties or autistic disorder

### ***The aims and objectives of the service provider in undertaking the regulated activity***

The team has a range of staff with the skills to support people with learning disabilities in all settings, providing specific and additional input as required, in response to their healthcare needs, thereby increasing social role and reducing disability.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

This service operates from a base located in Hanley, covering the whole of Stoke –on –Trent for adults with learning disabilities; it consists of a multi- disciplinary team which includes community nurses, occupational therapists, physiotherapists, psychologists, consultant psychiatrists, clinical nurse specialists, speech and language therapists, dietetics and health care facilitators.

Outcomes are identified and agreed with the individual and their carers where appropriate and are delivered using a planned care approach either through the use of CPA or a person- centred plan. The team works in partnership with other local agencies and aims to provide input as appropriate in order to address identified needs after the completion of a specialist assessment.

### ***Details of the locations at which the services provided for the purposes of the regulated activity are***



***undertaken:***

Trust HQ (Actual Address: Broom Street Community Unit , Broom Street, Hanley , Stoke on Trent, ST1 2EW)

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**NORTH STAFFORDSHIRE COMMUNITY LEARNING DISABILITY TEAM**

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***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with a learning disability (LDC)

***CQC service user bands:***

Adults aged 18-65, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity:***

The team has a range of staff with the skills to support people with learning disabilities in all settings, providing specific and additional input as required, in response to their healthcare needs, thereby increasing social role and reducing disability.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

This service operates from a base located in Chesterton covering the whole of North Staffordshire for adults with Learning Disabilities aged from 18 years. It consists of a multi- disciplinary team which includes community nurses, occupational therapists, physiotherapists, psychologists, consultant psychiatrists, clinical nurse specialists, speech and language therapists, dietetics and health care facilitators.

Outcomes are identified and agreed with the individual and their carers where appropriate and are delivered using a planned care approach either through the use of CPA or a person- centred plan. The team works in partnership with other local agencies and aims to provide input as appropriate in order to address identified needs after the completion of a specialist assessment.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ (Actual Address: Dragon Square Community Unit, 1 Dragon Square, Chesterton, ST5 7HL)

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**CAMHS STOKE**

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***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with a learning disability (LDC), community-based services for people with mental health needs (MHC).-

***CQC service user bands:***

Children aged 0-18, Adults aged 18-65 mental health, sensory impairment, physical disability, people with an eating disorder, learning difficulties or autistic disorder, people detained under the Mental Health Act

***The aims and objectives of the service provider in undertaking the regulated activity:***

To provide high quality, timely, evidence based services at Tier 3 CAMHS to improve the emotional health and well-being of children and young people aged 0 months to 18 years. The service accepts referrals for children and young people who are showing signs of psychological and mental health problems and severe and complex emotional and behavioural difficulties.

*The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:*

The component of the service delivering a service to CYP with disabilities works closely with many other professionals and statutory and non- statutory agencies in order to provide an effective and efficient service to children and young people with a disability, and their parents/carers. Clients referred to the service are seen in a variety of settings: at home, at school or in locality health centres, children's centres or Child Development Centres. Services within Stoke CAMHS are organized along six clinical pathways or bundles.

**Complex Learning Disability Pathway**

This pathway provides a range of person-centred health services for children and young people aged 0-18 years who have a significant developmental delay or moderate/severe learning disability and/or physical disability and their parents/carers living in North Staffordshire. These CYP will present with significant intellectual impairment and significant difficulties in adaptive functioning. Specialist nursing, psychological and behavioural services are provided with these children and young people.

**Behaviour and Development Bundle**

This bundle of pathways will include assessment, diagnosis and evidence based interventions for childhood developmental and behavioural difficulties including concerns regarding autism spectrum disorder, attention deficit hyperactivity disorder (ADHD) and conduct and oppositional-defiant disorder. The service provides an ASD provision for pre-school children -18 years. The ASD component of the service includes a multi-disciplinary group of staff including clinical psychologists, speech and language therapists, psychological therapists and specialist ASD practitioners.

The service undertakes diagnostic assessments of children and young people aged 2 – 18 years. The assessment involves interviewing parents using a structured interview tool, liaising with other professionals involved with the child/ young person, and working with the child. Children with a diagnosis of ASD are also seen for therapeutic interventions if there are psychological issues causing distress. The team also runs regular ASD awareness groups for parents to give them more information about ASD and ideas on how to best manage their child.

The service has a number of functions:

- Diagnostic assessment
- Brief therapeutic intervention
- ASD awareness training to parents and carers
- ASD awareness training to professionals working with children and young people
- Consultation to other service providers, referrers and service users via the central referral hub.

For conduct and oppositional-defiant and anti-social behaviour problems, the service provides assessment and evidence based interventions 1:1 support is available and a range of evidence based parenting programmes are offered, the main approach being the Tripe P Positive Parenting program. Psychiatric assessment, diagnosis and when appropriate pharmacological treatment, are also available.

Assessment, diagnosis and intervention for ADHD are provided by a multi-disciplinary team including Psychiatry, Psychology and Parenting Specialists.

Services for secondary encopresis are available within this bundle.

### **Emotional Difficulties Bundle**

This bundle of pathways will include assessment, diagnosis and evidence based interventions for children and young people experiencing emotional difficulties including those with anxiety, depression and obsessive compulsive disorder at a complex Tier 3 level. Treatments include CBT, Creative Therapies, Systemic Therapy.

Following a thorough assessment of need interventions are delivered by planned evidenced based care in conjunction with the young person and their family. Interventions offered include; psychological talking therapies both group and 1:1, family work, Dialectical Behaviour Therapy, Creative Therapy such as Art, Play and Drama. The Triple P Positive Parenting Program is also offered for parents of children and young people from the age of 18 months into the teenage years. Psychiatric assessment, diagnosis and when appropriate pharmacological treatment, are also available.

### **Attachment, Trauma and Psychosis Bundle**

This bundle of pathways provides services to meet the psychological/emotional health needs of children and young people aged 0 to 18 years experiencing childhood abuse, neglect, trauma and attachment disorder.

This pathway includes specific services for Looked After Children and those adopted and to-be-adopted in the Stoke-on Trent Local Authority, where there are concerns about their emotional well-being, mental health, developmental issues, relationship difficulties between the child and carer or where challenging behaviour is present. Therapy and support is provided to help maintain placements and to understand the child's feelings and behaviours.

Provision includes holistic assessments of needs, person-centred care planning and psychological consultation. It provides individual/family interventions, Dyadic Developmental Psychotherapy and Systemic Therapy, Cognitive Behavioural Therapy, Behavioural Therapy, Play Therapies, Theraplay, EMDR, Personal Construct and Solution Focused Therapy and specialist parenting attachment training and interventions for foster carers. It also provides specialist attachment training, individual, family and group therapy, systemic networking, and multi-agency liaison as necessary.

This pathway also includes an element of differential diagnosis of psychosis and works closely with the Early Intervention Service where required.

### **Eating Disorders**

This pathway provides for children and young people with a range of eating disorders including anorexia and bulimia, this group are provided with high intensity, long term services to meet emotional and physical health needs, services also involve engagement with dietetic, re-feeding and in-patient treatment if required.

### **Emergency and Urgent Response Pathway**

This pathway encompasses all children and young people where there is a change in risk profile and where risk is likely to reduce through emergency or urgent response. This pathway includes services to those in acute distress presenting with self-harm and suicidal intentions and incorporates what is currently known as the Priority service. This specialist component of the service is a priority service offering assessments for children and young people who present acutely, often in hospital, with deliberate self-harm/ suicidal ideation and intent, and acute mental health pathology. They offer robust risk assessment and crisis intervention and management planning.

The services are delivered from three geographical locations. These being; North Stoke-Tunstall, South Stoke- Blurton and The Boathouse. The teams are multi-disciplinary and include the following professionals; consultant psychiatrists, clinical psychologists, psychological therapists, creative therapists, mental health nurses, Learning Disability nurses, Speech and Language Therapists, Occupational therapists and play and

parenting specialists

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ (actual addresses) Blurton Health Centre, Ripon Road, Blurton, Stoke On Trent, ST3 3BS ; Roundwell Street, Tunstall, Stoke on Trent, ST6 5JJ; The Boat House, 1 Canal Arm, Festival Park, Stoke-On-Trent, ST1 5UR

## **CAMHS NORTH STAFFS**

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***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with a learning disability (LDC), community-based services for people with mental health needs (MHC).

***CQC service user bands:***

Children aged 0-18, Adults aged 18-65 mental health, sensory impairment, physical disability, people with an eating disorder, learning difficulties or autistic disorder, people detained under the Mental Health Act-

***The aims and objectives of the service provider in undertaking the regulated activity***

To provide Tier 3 CAMHS services to children and young people aged 18 months to 18 years. The service accepts referrals for children and young people who are showing signs of psychological and mental health problems and severe and complex emotional and behavioural difficulties.

The service also provides specialist nursing/psychological and behavioural services to children and young people with a physical and/or learning disability and their parents/carers living in North Staffordshire. It provides an ASD service for pre-school children -18 years. The service has a number of functions:

- Diagnostic assessment
- Therapeutic intervention
- ASD awareness training to parents and carers
- ASD awareness training to professionals working with children and young people. Also offers consultation to other service providers, referrers and service users via the central referral hub.

This service also provides psychological/ emotional health services to children in care aged 0 to 18 years who are looked after by Stafford Local Authority and adopted or to- be-adopted children, where there are no plans for rehabilitation back to their birth families. Therapy and support is provided to help maintain placements and to understand the child's feelings and behaviours. This service is provided as part of SUSTAIN+, which is multi-agency provision to which we are a sub-contractor.

The service also provides assessment and identification of the Mental Health needs of the children and young people involved in the Youth Offending service in North Staffordshire and provides mental health interventions where possible and appropriate. This is provided by a specialist Health Worker as part of the Youth Offending Service, a community based provision comprising of multi-agency representation, of which health is a statutory partner.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Services within North Staffs CAMHS are organized along six clinical pathways or bundles.

### **Complex Learning Disability Pathway**

This pathway provides a range of person-centred health services for children and young people aged 0-18 years who have a significant developmental delay or moderate/severe learning disability and/or physical disability and their parents/carers living in North Staffordshire. These CYP will present with significant intellectual impairment and significant difficulties in adaptive functioning. Specialist nursing, psychological and behavioural services are provided with these children and young people.

The component of the service delivering a service to CYP with disabilities works closely with many other professionals and statutory and non- statutory agencies in order to provide an effective and efficient service to children and young people with a disability, and their parents/carers. Clients referred to the service are seen in a variety of settings: at home, at school or in locality health centres, children's centres or Child Development Centres.

### **Behaviour and Development Bundle**

This bundle of pathways will include assessment, diagnosis and evidence based interventions for childhood developmental and behavioural difficulties including concerns regarding autism spectrum disorder, attention deficit hyperactivity disorder (ADHD) and conduct and oppositional-defiant disorder.

The service provides an ASD provision for pre-school children -18 years. The ASD component of the service includes a multi-disciplinary group of staff including clinical psychologists, speech and language therapists, psychological therapists and specialist ASD practitioners. The service undertakes diagnostic assessments of children and young people aged 2 – 18 years. The assessment involves interviewing parents using a structured interview tool, liaising with other professionals involved with the child/ young person, and working with the child. Children with a diagnosis of ASD are also seen for therapeutic interventions if there are psychological issues causing distress. The team also runs regular ASD awareness groups for parents to give them more information about ASD and ideas on how to best manage their child.

The service has a number of functions:

- Diagnostic assessment
- Brief therapeutic intervention
- ASD awareness training to parents and carers
- ASD awareness training to professionals working with children and young people
- Consultation to other service providers, referrers and service users via the central referral hub.

For conduct and oppositional-defiant and anti-social behaviour problems, the service provides assessment and evidence based interventions 1:1 support is available and a range of evidence based parenting programmes are offered, the main approach being the Triple P Positive Parenting program. Psychiatric assessment, diagnosis and when appropriate pharmacological treatment, are also available.

Assessment, diagnosis and intervention for ADHD are provided by a multi-disciplinary team including Psychiatry, Psychology and Parenting Specialists.

Services for secondary encopresis are available within this bundle.

### **Emotional Difficulties Bundle**

This bundle of pathways will include assessment, diagnosis and evidence based interventions for children and young people experiencing emotional difficulties including those with anxiety, depression and obsessive compulsive disorder at a complex Tier 3 level. Treatments include CBT, Creative Therapies, Systemic Therapy.

Following a thorough assessment of need interventions are delivered by planned evidenced based care in

conjunction with the young person and their family. Interventions offered include; psychological talking therapies both group and 1:1, family work, Dialectical Behaviour Therapy, Creative Therapy such as Art, Play and Drama. The Triple P Positive Parenting Program is also offered for parents of children and young people from the age of 18 months into the teenage years. Psychiatric assessment, diagnosis and when appropriate pharmacological treatment, are also available.

### **Attachment, Trauma and Psychosis Bundle**

This bundle of pathways provides services to meet the psychological/emotional health needs of children and young people aged 0 to 18 years experiencing childhood abuse, neglect, trauma and attachment disorder. Services include EMDR, Systemic Therapy, Play Therapy and individual psychological therapies to address attachment disorders and difficulties.

This pathway also includes an element of differential diagnosis of psychosis and works closely with the Early Intervention Service where required. will include assessment, diagnosis and evidence based interventions for

### **Eating Disorders**

This pathway provides for children and young people with a range of eating disorders including anorexia and bulimia, this group are provided with high intensity, long term services to meet emotional and physical health needs, services also involve engagement with dietetic, re-feeding and in-patient treatment if required.

### **Emergency and Urgent Response Pathway**

This pathway encompasses all children and young people where there is a change in risk profile and where risk is likely to reduce through emergency or urgent response. This pathway includes services to those in acute distress presenting with self-harm and suicidal intentions and incorporates what is currently known as the Priority service. This specialist component of the service is a priority service offering assessments for children and young people who present acutely, often in hospital, with deliberate self-harm/ suicidal ideation and intent, and acute mental health pathology. They offer robust risk assessment and crisis intervention and management planning.

### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ (actual addresses -The Boat House, 1 Canal Arm, Festival Park, Stoke-on-Trent, ST1 5UR; The Ashlands, 35 North Street, Newcastle, Staffs, ST5 1AZ)

## **PAEDIATRIC PSYCHOLOGY SERVICE**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

### ***The CQC service type(s) provided at this location:***

Community-based services for people with a learning disability (LDC), community-based services for people with mental health needs (MHC).

### ***CQC service user bands:***

Children aged 0-18, Adults aged 18-65 mental health, sensory impairment, physical disability, people with an eating disorder, learning difficulties or autistic disorder, people detained under the Mental Health Act

### ***The aims and objectives of the service provider in undertaking the regulated activity***

The aim of this service is to provide specialist psychological assessment and intervention to children (0-18

years) and the families of children who have psychological problems associated with physical illness.

Paediatric Psychology services are for children and young people who have psychological difficulties associated with a diagnosed physical illness or traumatic injury. Referrals are also accepted when family members require support. This is a bespoke pathway based upon referrals and consultation where psychological difficulties arise as a result of physical health issues. Requests for Paediatric Psychology are accepted via multi-disciplinary clinics within Hospital sites. A small number of community referrals are accepted.

*The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet*

Members of the Paediatric Psychology Service operate as part-time members of multidisciplinary paediatric teams in the following medical specialties:

- UHNS: Oncology; Paediatric Intensive Care Unit ; Diabetes; Cystic Fibrosis (paediatric and adult)
- Queen's Hospital, Burton: Diabetes
- Community Children's Teams: Palliative and Complex Care; Continuing Care

Paediatric Psychology services are for children and young people who have psychological difficulties associated with a diagnosed physical illness or traumatic injury. Referrals are also accepted when family members require support.

Types of need:

- Support at diagnosis
- Adjustment to life with a physical illness
- Managing medication and other treatments
- Procedural anxiety
- Bereavement support
- Behaviour management
- Sibling support
- Family support
- Low mood, depression, anger and anxiety states

The team delivers dedicated psychological input to multi-disciplinary community teams: The Children's Airways Support Team and the Palliative Care Service. Dedicated psychological input is also provided to some multidisciplinary hospital teams: oncology, diabetes, Paediatric Intensive Care Unit, and cystic fibrosis. In cystic fibrosis, patients are seen into adulthood. General paediatric referrals from a range of additional medical specialties are also accepted. The team works closely with paediatric teams and other agencies and professionals. The service is for children, young people and families who live in North Staffordshire and Stoke.

Psychologists work with members of the multidisciplinary teams to improve knowledge and skills about psychological matters as they relate to physical health and to provide support when appropriate. Consultation, training and support are provided to other professionals in the multidisciplinary teams regarding psychological issues relating to physical health.

Team members contribute to audit/service evaluations in the various paediatric specialties.

A range of psychological interventions are utilised, including systemic, behavioural, CBT, and art therapy, as agreed with client and family/carers.

Team members also co-facilitate educational meetings for parents of newly diagnosed children with diabetes and cystic fibrosis. These meetings are held in the evening. Annual sibling support groups are offered by

oncology. These groups are held on weekends.

Team members maintain close working links with other agencies involved in a child's care, such as Education and Social care.

Staff work with children and families in a variety of settings – Outpatient clinics; hospital wards; the Boat House; families' homes, and occasionally other venues, for example, schools and health centres

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ - (actual address - Blurton Health Centre, Ripon Road, Blurton, Stoke on Trent, ST3 3BS)

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**YOUTH OFFENDING SERVICES (NEWCASTLE)**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community based services for people with mental health needs (MHC).

***CQC service user bands:***

Children aged 4-18yrs; Adults aged 18-19yrs; mental health; people who misuse drugs or alcohol; learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity:***

The primary role of the Young Offenders Services is to assess and identify the Mental Health needs of the children and young people involved in the service and provide mental health interventions where possible and appropriate.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The Youth Offending Service is a community based provision comprising of multi-agency representation, of which health is a statutory partner. The specialist Health Worker undertakes a range of health assessments including broad based health triage, with an early identification of health needs focus, through to comprehensive mental health assessments and delivers direct intervention; predominantly tiers 2 and 3. Intervention timeframes are dependent on length of statutory court orders although young people are assisted in the transition to other mainstream health or voluntary sector services if required. The principal age range is 10 -18 years. The scope of practice allows for the health worker to intervene with young people involved with the service at any point on the criminal justice pathway.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ (Actual Address: Seabridge Community Centre, Seabridge Park, Ashway, Seabridge, Newcastle, ST3 5UB)



## **YOUTH OFFENDING SERVICES (STOKE)**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

### ***The CQC service type(s) provided at this location:***

Community based services for people with mental health needs (MHC).

### ***CQC service user bands:***

Children aged 4-18yrs, adults aged 18-19yrs, mental health, people who misuse drugs or alcohol, learning difficulties or autistic disorder

### ***The aims and objectives of the service provider in undertaking the regulated activity:***

The primary role of this Young Offenders Service is to assess and identify the physical health, mental health and cognitive needs of the children and young people involved in the service and provide health interventions where possible and appropriate.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The Youth Offending Service is a community based provision comprising of multi-agency representation of which health is a statutory partner. The specialist health workers undertake comprehensive mental health assessments and deliver direct interventions; predominantly at tiers 2 and 3. Intervention timeframes are dependent on length of statutory court orders although young people are assisted in their transition to other mainstream health or voluntary sector services if required. The principal age range is 10 -18 years.

Additionally, the specialist health workers, can provide assessment and clinical intervention for children who may be younger than 10 years and involved with the prevention strand of the service. The scope of practice allows for the specialist health workers to intervene with young people involved with the service at any point on the criminal justice pathway. This service is for young people in the Stoke-on-Trent area.

### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ (Actual Address: Youth Offending Services , Liberty House , Marsden Street , Hanley Stoke-on-Trent, Staffordshire, ST1 2BW)

## **STOKE HEATH YOUNG OFFENDERS INSTITUTE**

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### ***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

### ***The CQC service type(s) provided at this location:***

Rehabilitation services (RHS), community-based services for people who misuse substances (SMC), Prison health services (PHS).

### ***CQC service user bands:***

Adults aged 18 and over, people who misuse drugs or alcohol

### ***The aims and objectives of the service provider in undertaking the regulated activity:***

To provide an integrated prison based substance misuse combining psychosocial interventions and clinical

interventions to the service users with substance misuse complexities. The aim of the service is to provide a recovery orientated model.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The integrated service is based within Stoke Heath Prison and comprises of multi -agency staffing from Rapt and clinical staff from NSCHT. The clinical team comprises of a consultant lead and other linking Trust doctors who provide dedicated session work supported by a nursing team with a lead non -medical prescribing nurse. Comprehensive clinical substance misuse and health assessments are completed by the team which guides the clinical intervention decision making and ongoing prescribing regime.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Trust HQ (Actual Address: Stoke Heath Young Offenders Institute, Warrant Road, Market Drayton, Shropshire TF9 2JL)

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**LOCATION: HARPLANDS HOSPITAL**

**Ward 1- Harplands**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Adults aged 18+, mental health, people detained under the mental health Act, people with an eating disorder

***The aims and objectives of the service provider in undertaking the regulated activity:***

Through provision of a daily structure and a range of effective clinical interventions, the team expects to balance the therapeutic needs of the patient with the need for support and security, whilst minimising the individual's dependence upon staff within the ward. All patients are encouraged to take an active part in their programme of care, within the constraints of the Mental Health Act, whilst maintaining their own safety and that of those around them.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Ward 1 is a 14 bedded acute ward for people whose psychiatric condition requires them to be treated in a more secure environment. It provides structured, supportive, individualised care for those whose acute episode of mental illness is resulting in disturbed behaviour that requires a safer environment and more intensive nursing care. The therapy on ward one is delivered by a multi-disciplinary team and is based on a holistic model, providing a thorough, ongoing assessment of each patient's psychological, physical and social needs, offering individualised care based upon these assessments and not containment. Collaboration between staff and service users in making a difference to patient care and experience during their stay in hospital is crucial.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Ward 2 - Harplands**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Adults aged 18-65, Adults aged 65+, Mental health, People detained under the Mental Health Act, People with an eating disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

The team provides acute in-patient admission beds within the main hospital location, and carries out assessments of, or medical treatment for a mental disorder affecting a person. Ward 2 provides services to people detained under the Mental Health Act, 1983. It serves people in the North Staffordshire community.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Ward 2 comprises of 22 active beds, and is a single sex (male) acute mental health admissions unit. Admissions are accepted for people between the ages of 18-65 and are expected to be mainly short-term. Clinical support on the ward is provided by consultant and other medical staff and a wide range of mental health nurses, health care support workers and multi-agency staff. Assessment of needs and treatment to meet those needs is carried out by ward staff. Community Mental Health Teams provide support to the ward to ensure a safe and clearly documented discharge plan is developed.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Ward 3 - Harplands**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Adults aged 18+, mental health, People detained under the Mental Health Act, people with an eating disorder

### ***The aims and objectives of the service provider in undertaking the regulated activity***

The team aims to provide acute in-patient admission beds within the main hospital location, and carries out assessments of, or medical treatment for a mental disorder affecting a person. Ward 3 provides services to people detained under the Mental Health Act, 1983. It serves people in the North Staffordshire community.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Ward 3 comprises of 22 active beds, and is a single sex (female) acute mental health admissions unit. Admissions are accepted for people between the ages of 18-65 and are expected to be mainly short-term. Clinical support on the ward is provided by consultant and other medical staff and a wide range of mental health nurses, health care support workers and multi-agency staff. Assessment of needs and treatment to meet those needs is carried out by ward staff. Community Mental Health Teams provide support to the ward to ensure a safe and clearly documented discharge plan is developed.

### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

### **Place of Safety (136 Suite)**

#### ***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

#### ***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

#### ***CQC service user bands:***

Adults aged 18+, children aged 0-18, mental health, people detained under the mental health Act, people with an eating disorder

### ***The aims and objectives of the service provider in undertaking the regulated activity***

The aim of the service is to ensure that individuals who are detained under a section 136 are supported in an environment that is safe and suitable to ensure that they receive the immediate support and attention that they require and to allow a thorough assessment of any mental, physical, social or emotional health care needs can take place.

Once complete a suitable pathway of care is determined which may range from no further support or involvement required to the need for a hospital admission in order to safely manage risks and treat symptoms.

The suite is available to both children and adults who have been detained by the police under a section 136 due to concerns for their own safety and therefore require an assessment of their mental health needs.

Please note that the suite only has the capacity for one person who is detained under a section 136 and therefore adults and children would never be utilizing the suite together.

### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The suite is utilised when members of the public have been detained under a section 136 due to concerns for their safety by police officers. They are brought here and supported by nursing staff whilst a mental health assessment takes place. The suite has the capacity to support one individual at a time and it is expected that an individual's needs are assessed by appropriately trained doctor and AMHP (with the involvement of a second sec 12 approved Dr where it is considered necessary) within a 3 hour period.

The police have direct involvement as the detaining officers and may on occasion remain present with the individual if there are concerns on relation to risks of violence or aggression.

Whilst in the suite an RMN will retain responsibility for ensuring that the individuals basic physical health assessment has taken place, a risk assessment of current risks is carried out.

The RMN will also ensure that the general wellbeing of the individual is being monitored.

They will also ensure that suitable refreshments are available for the individual.

Assessment of the individual's mental and physical wellbeing is conducted in order to determine pathway of care or support required.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Acute Home Treatment Service**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury; assessment or medical treatment for persons detained under the Mental Health Act.

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18+, mental health

***The aims and objectives of the service provider in undertaking the regulated activity***

The Acute Home Treatment service provides support to people with acute mental health problems who are experiencing severe difficulties when the stability of their mental health has been interrupted by crisis.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

This service is provided to people aged 18 years and over by a team of mental health nurses, support workers and medical staff. It provides short term crisis intervention and/or home treatment to people to reduce the likelihood of them being admitted to mental health inpatient facilities. The team also works to enable earlier discharge from inpatient care and to 'gate-keep' acute hospital admissions ensuring that all admission are appropriate and that where possible admission is avoided.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

## Central Therapy Service

### *Regulated activity(ies) undertaken at this location:*

Treatment of disease, disorder or injury

### *The CQC service type(s) provided at this location:*

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS).

### *CQC service user bands:*

Adults aged 18+, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, dementia, people who misuse drugs or alcohol, people with an eating disorder, learning difficulties or autistic disorder

### *The aims and objectives of the service provider in undertaking the regulated activity*

The Central Therapy suite comprises of staff working with adult mental health teams to provide occupational, complementary therapies and physiotherapy services to the population of North Staffordshire

### *The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:*

The teams provide assessment and support within their own specialist areas to people age 18 years upwards.

### *Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:*

Harplands Hospital

## Edward Myers Unit

### *Regulated activity(ies) undertaken at this location:*

Treatment of disease, disorder or injury, assessment or medical treatment for persons detained under the Mental Health Act.

### *The CQC service type(s) provided at this location:*

Residential substance misuse treatment and/or rehabilitation service (RSM)

### *CQC service user bands:*

Adults aged 18+ mental health, physical disability, dementia; people with an eating disorder, sensory impairment, people who misuse drugs or alcohol, learning difficulties or autistic disorder

### *The aims and objectives of the service provider in undertaking the regulated activity*

The provision of inpatient intensive support and outpatient clinics for people with substance misuse.

### *The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:*

This is a 12 bedded unit providing assessment of need, treatment plans to help clients with complex substance misuse needs with detoxification from drugs and alcohol. The unit does not routinely provide mental health support, but will on occasion provide care to patients detained under the Mental Health Act,

1983, mainly on section 5(2). The service is offered to the population of North Staffordshire for people aged 18 years and upwards. The Edward Myers unit also provides specialist community prescription services.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

### **Electro-Convulsive Therapy (ECT) Suite**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Children aged 13-18, adults aged 18+, mental health, physical disability, people detained under the Mental Health Act, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

The Electro-Convulsive Therapy suite provides specialist treatment to people with specific mental health problems. Clear and documented pathways must be followed for all people for whom ECT has been prescribed and thorough checks must be made to ensure these pathways have been fully complied with. Specific legal documents must be made available prior to treatment commencing for clients detained under the Mental Health Act.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

ECT is provided to patients in the ECT suite and the service is provided to people aged 18 years upwards. The service is supported by medical staff.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

### **Psychological Services**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 18-65, mental health, people with an eating disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

The Psychology teams provide assessment and individualised psychological and psychotherapeutic intervention and support of people with mental health needs.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The psychology team works with people up to 65 years. There is a psychologist within the team employed specifically to work with older people with dementia.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Complex Needs Unit (Ward 6)**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Adults aged 65+, sensory impairment, people detained under the Mental Health Act, dementia

***The aims and objectives of the service provider in undertaking the regulated activity***

The aim of the service is to provide specialist person centred assessment treatment and management of behavioural disturbances for the older person. Generally the service is provided to those over 65 years of age however younger people can access the service if it is felt this is where their individual needs can best be met. The service aims to understand the root cause/contributory factors to the behaviour to enable the delivery of effective interventions that minimise the frequency and intensity of the behaviour and maximise the persons functioning, autonomy, independence and wellbeing.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service provides 15 inpatient beds for older people who suffer with a functional or organic mental health problem that causes complex multiple care issues. The team consists of medical staff, mental health nurses, healthcare workers and OT support.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Mental Health & Vascular Well-being.**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***



Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 65+, mental health, dementia

***The aims and objectives of the service provider in undertaking the regulated activity***

The Mental Health & Vascular Well-being team aims to provide primary care, early intervention services to people 50 and above who are presenting with long term conditions, symptoms of cognitive impairment (pre-clinical dementia) and co-morbidity of anxiety and depression.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The team is currently providing these services to the population of the City of Stoke-on-Trent. The team provides a variety of treatment and support methods including cognitive behavioural therapy (CBT), health promotion and preventative support, coping strategies and mood management.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital and Bentilee Neighbourhood Centre, Dawlish Drive, Stoke-On-Trent ST2 0EU and BUILDING A, Church Terrace, Cobridge, Stoke on Trent, ST6 2JN )

**Old Age Outreach Team**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 65+

***The aims and objectives of the service provider in undertaking the regulated activity***

The Outreach Team is an element of the enhanced community teams approach for Older People's Mental Health Service. The service operates over 7 days from 8am to 8pm. It aims to support early discharge from the OPMH inpatient beds and offers an alternative to inpatient admission by providing intensive specialist care at home. The multi-disciplinary team works closely with the inpatient teams and the community mental health teams but also accepts referrals from the RAID team, Care Home Liaison and the Access Team outside CMHT hours for patients known to OPMH/CMHT (e.g. Consultant, CPN, OT) in the past 12 months and, where there is evidence of a crisis, including the risk of admission to a mental health inpatient ward.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The Old Age Outreach team will engage in dealing with referrals, carrying out assessments to explore the current mental state of service users, coordinating care, medical support, supporting service users during an inpatient episode and encouraging service users to complete Advance Directives. The team also delivers a range of interventions such as: appropriate medication and medication management, ensuring physical health needs are addressed, basic skills of daily living including welfare benefits, assistance in accessing suitable accommodation, psychological therapies, support for carers and information regarding advocacy services.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Ward 4 Harplands**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury.

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities.

***CQC service user bands:***

Adults aged 65+, diagnosis of dementia.

***The aims and objectives of the service provider in undertaking the regulated activity***

This is a dual care ward that was set up on a short term basis to alleviate pressures on the main acute Trust. The aim of the service is to work in partnership with the Royal Stoke University Hospital to provide specialist person centred assessment treatment and management of physical and mental health needs for the older person. The service is provided to those over 65 years of age with a diagnosis of dementia. The service aims to meet the needs of a complex group of patients that are medically fit for discharge from the Royal Stoke University Hospital in an attempt to reduce length of unnecessary stay. The ward supports patients to meet their optimum levels of physical and mental health whilst re-assessing their already agreed discharge destination as a different environment and support can result in individuals being appropriate to remain in their normal place of residence or return home.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service provides 15 inpatient beds for older people who suffer with an organic mental health problem along with complex physical health problems. The ward is currently supported by a consultant psychiatrist, ward doctor as required, advanced nurse practitioner, occupational therapist technical support, RMN's & RGN's, physiotherapist & HCSW's. The ward has a pathway to identify referral source, pre-admission assessment and framework to understand and establish appropriate and optimal discharge care packages.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Rapid Assessment Interface and Discharge (RAID)**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury; assessment or medical treatment for persons detained under the Mental Health Act

***The CQC service type(s) provided at this location:***

Community-based services for people with mental health needs (MHC), Long-term conditions services (LTC)

***CQC service user bands:***

Adults aged 18+, mental health, physical disability, dementia, people with an eating disorder, sensory impairment, people detained under the Mental Health Act, people who misuse drugs or alcohol, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

This service has brought together two teams within the Trust namely liaison psychiatry and the older people's mental health liaison service. The service aims to provide a timely comprehensive multidisciplinary assessment service to people presenting with urgent mental health problems in the emergency portals and inpatient settings at the acute hospital. It also aims to increase the detection, recognition and early treatment of impaired mental well-being and mental disorder through effective liaison with partners in other departments within the acute trust. The objective of the service is to work with the acute trust in developing joint care pathways for patients with mental illness. The service is provided to people 16 years and over and comprise of doctors, nurses, social workers, support workers.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Services provided include, signposting, therapeutic interviewing, brief psychotherapeutic and psychosocial interventions, social care needs referrals, secondary mental health care referrals, outpatient appointments pending transfer to appropriate service if required, GP liaison, use of Mental health Act ( 1983), Mental capacity Act ( 2005) where appropriate and telephone advice/case review with other health professionals. The team will extend beyond patient contact into education of medical and nursing colleagues and developing policy to promote the needs of patients with psychiatric symptoms presenting at the acute hospital.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Older Persons Ward (Ward 7)**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Adults aged 18+, mental health, sensory impairment, physical disability, people detained under the Mental Health Act, people who misuse drugs or alcohol

***The aims and objectives of the service provider in undertaking the regulated activity***

The older adult inpatient ward aims to provide assessment, care and support for older people (aged 65 upwards) with functional mental health problems and to work with community teams to ensure safe and smooth transition at the point of discharge and to ensure that the right services will be provided at this stage.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Ward 7 comprises of 20 active beds, and is a mixed sex ward which admits patients from the age of 65 years upwards with a primary functional mental health problem. Ward 7 also provides support to people who are detained under the Mental Health. Assessment and treatment of need is provided by ward staff which comprises consultant and other medical staff and a wide range of mental health nurses and health care support workers. The ward also works with community teams to ensure safe and smooth transition at the point of discharge and to ensure that the appropriate services will be provided at this stage. The ward serves the population of North Staffordshire.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Assessment and Treatment Unit**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Adults aged 18-65, mental health, people detained under the Mental Health Act, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

This service aims to provide specialist time-limited in-patient assessment and treatment for clients with learning disabilities on a short-term basis usually for up to six months for people aged 18 years upwards.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:.***

The service is a 5 bedded unit that provides specialist interventions for people who require admission on a short-term basis as a result of experiencing episodic acute health care needs. Referrals are made through the client's own Community Learning Disabilities Team. The service operates with diverse input from relevant disciplines including qualified nurses, support workers, psychology, occupational therapy, speech and language therapy and involvement with pre-admission community teams.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Telford Unit**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Adults aged 18-65, mental health, people detained under the Mental Health Act, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

This service provides medium-term rehabilitation for individuals with mild/moderate learning disabilities. The unit also serves as an interim response to local demand for a facility to carry out a process of rehabilitation to individuals who are currently detained under the Mental Health Act 1983, who may also present with severe challenging behaviour and/or a forensic history.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The Telford unit is a 6 bedded unit which in addition to its aims and objectives provides a therapeutic environment, using client centred and active support approaches. The service operates with diverse input from relevant disciplines including qualified nurses, support workers, psychology, occupational therapy, speech and language therapy, psychiatry and involvement with pre-admission community teams.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

## **Neuropsychiatry Inpatient Services (Ward 5)**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS), rehabilitation services (RHS), long-term conditions services (LTC)

***CQC service user bands:***

Adults aged 18-65, mental health, physical disability, dementia People detained under the Mental Health Act, people who misuse drugs or alcohol

***The aims and objectives of the service provider in undertaking the regulated activity***

The Neuropsychiatry inpatient service provides a specialist inpatient facility for people who require neuropsychiatric assessments, investigations and support due to brain injury or neurological degenerative conditions. The service also caters for people detained under the Mental Health Act 1983.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Ward 5 is a 15 bedded inpatient unit The Neuro Psychiatry Services are provided by medical, nursing and other associated professionals such as OT, dietetics, psychology, physiotherapy, speech and language. The age range of patients is from 18years upwards. The service covers both Stoke-on-Trent and North Staffordshire areas. It also accepts out-of-area referrals.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**The Intensive Support Service**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Community-based services for people with a learning disability (LDC)

***CQC service user bands:***

Adults aged 18+, learning difficulties or autistic disorder, sensory impairment, physical disability

***The aims and objectives of the service provider in undertaking the regulated activity***

To provide an integrated responsive highly specialised assessment, formulation, treatment and support service for people with learning disabilities and complex behaviour that challenges services, providing support in a range of community settings.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

A multidisciplinary team including and health and social care professionals. There will be medical services delivered within a community setting providing medical support alongside a psychology input to review the overall package of treatment and care. They may then amend or add in new therapies/treatments. The nursing element of the team provides physical health assessments and supports the psychologist in completing functional assessment of behaviours and formulating interventions within a positive behavioural support framework. The social care staff will predominantly be looking at mental capacity, accommodation and environmental issues. They will be involved in family therapy and carer support. They will be supported from speech and language therapy who will provide assessment and therapy for communication difficulties.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

**Care Home Liaison**

***Regulated activity(ies) undertaken at this location:***

Treatment of disease, disorder or injury

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS) long-term conditions services (LTC), community-based services for people with mental health needs (MHC)

***CQC service user bands:***

Adults aged 65+, mental health , physical disability, sensory impairment

***The aims and objectives of the service provider in undertaking the regulated activity***

Provide services to North Staffordshire-Stoke and County. All clients reside in care homes: general nursing, EMI nursing homes and residential homes.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Assessment of mental health problems, functional and organic with the majority being organic. Treatment is pharmacological and non-pharmacological. Utilization of the current psychotropic medication and/or the Ian James model of care. The small team includes non-medical prescribers, nursing staff and physiotherapy.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Harplands Hospital

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**LOCATION: DARWIN CENTRE**

**Darwin Centre**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury.

***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS)

***CQC service user bands:***

Children aged 4-18yrs, mental health, people with an eating disorder, people detained under the Mental Health Act, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

The Darwin Centre aims to identify clear pathways of care and support for young people aged 12-18 with mental health difficulties and to identify and apply the CPA process appropriately. The service screens all referrals for urgency/risk and prioritise where appropriate at the point. All young persons are provided with a discharge package that meets their individual needs and treatment programme.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The centre provides a comprehensive range of assessment and treatment/support options tailored to meet the mental health and social care needs of the young person. Assessment and treatment plans are delivered by a multi-disciplinary team of consultant and junior medical staff, mental health nurses and social workers, psychological therapists, a dietician and teaching staff. The service is offered in conjunction with the family and full consent and commitment is obtained. The treatment plans and activities are individually considerate of the person's social status and inclusion factors. This includes providing education. The Darwin Centre also admits people on voluntary basis as well as those detained or likely to be detained under the MHA 1983. (The service does not support young people with moderate or severe learning disabilities and does not provide services for young people whose primary difficulty is substance misuse.)

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Darwin Centre, 167 Queens Road, Penkhull, Stoke-on-Trent, ST4 7LF

## **LOCATION: DRAGON SQUARE COMMUNITY UNIT**

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### **Dragon Square Community Unit**

#### ***Regulated activity(ies) undertaken at this location:***

Accommodation for persons who require nursing or personal care; treatment of disease disorder or injury.

#### ***The CQC service type(s) provided at this location:***

Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS), Long-term conditions services (LTC)

#### ***CQC service user bands:***

Children aged 0-18 years, physical disability sensory impairment Learning difficulties or autistic disorder

#### ***The aims and objectives of the service provider in undertaking the regulated activity***

The provision of residential short break accommodation, together with nursing or person care to children and young people, who by reason of illness or disability are unable to provide for themselves, and which is provided in a place where those persons are living at the time the care is provided.

#### ***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

The service provides planned respite services for children and young people up to the age 18/19, which in addition to their learning disability have complex needs. The clients will also require frequent nursing interventions to manage challenging behaviour. Education of these children is provided by their school and they are transported by the Trust. Respite stays are planned in advance with parents/carers to enable them have a break from their demanding care roles, and allow an opportunity for the children and young people to develop their skills and independence from home. New cases are assessed by a multi-disciplinary team prior to acceptance. Interventions include medicating, PEG feeding, oxygen therapy, suction, epilepsy monitoring/treatment and behaviour management. The unit may closed to non-emergency admission at times of low demand or unoccupied at other times as children access opportunities in the community such as day trips and other activities.

#### ***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Dragon Square Community Unit (Dragon Square, Chesterton. ST5 7HL)

## **LOCATION: SUMMERS VIEW**

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### **Summers View**

#### ***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease, disorder or injury

#### ***The CQC service type(s) provided at this location:***

Rehabilitation services (RHS)

#### ***CQC service user bands:***

Adults aged 18-65, mental health, people detained under the Mental Health Act, People who misuse drugs



or alcohol, learning difficulties or autistic disorder

***The aims and objectives of the service provider in undertaking the regulated activity***

Summers View is a 9 bedded rehabilitation unit that works in conjunction with rehabilitation community teams and the resettlement team; it also aims to repatriate clients to the North Staffordshire area.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Summers View Rehabilitation team offer a service to patients who have a history of complex, serious and long-term mental health problems who require a specific targeted approach geared to meeting their individual needs both on an informal basis or detained under the mental health act. The team offers assessments and on-going long-term support to its patient group, and applies the Care Programme Approach routinely working in partnership to formulate a framework of recovery. The unit also has the opportunity to work in conjunction with specialist intervention teams if necessary. The team works hard to forge strong relationships and encourages this relationship following discharge. A day service is also available for patients' who have completed the rehabilitation programme and subsequently moved onto further accommodation, preventing the risk of placement breakdown or relapse in mental health. The team comprises of medical staff, nursing and support workers.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

Summers View (Actual Address: Furlong Road, Tunstall, ST65UD)

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**LOCATION: FLORENCE HOUSE**

**Florence House**

***Regulated activity(ies) undertaken at this location:***

Assessment or medical treatment for persons detained under the Mental Health Act; treatment of disease disorder or injury

***The CQC service type(s) provided at this location:***

Rehabilitation services (RHS)

***CQC service user bands:***

Adults aged 18-65, mental health, people detained under the Mental Health Act

***The aims and objectives of the service provider in undertaking the regulated activity***

Florence House is an 8 bedded short / medium stay rehabilitation unit that works in conjunction with Summers View, rehabilitation community Teams and the recovery & resettlement team.

***The kinds of services provided for the purposes of the undertaking of the regulated activity and the range of service users' needs which those services are intended to meet:***

Florence House rehabilitation unit offers a service to patients who have a history of complex, serious and long-term mental health problems who require a specific targeted approach geared to meeting their individual needs. The team offers assessments and on-going support to its patient group, and applies the Care Programme Approach routinely working in partnership to formulate a framework of recovery. The unit also has the opportunity to work in conjunction with specialist intervention teams if necessary. Admission to the unit is upward to one year with a view to moving to either to independent living or within supported accommodation depending upon client need. Florence House caters for both informal patients and those

detained under the Mental Health Act 1983. The team works hard to forge strong relationships and encourages this relationship following discharge. The team comprises of medical staff, nursing, support workers, OT with access to Psychology when required.

***Details of the locations at which the services provided for the purposes of the regulated activity are undertaken:***

(Actual Address: Florence House, Belgrave Road, Dresden, Stoke On Trent, ST3 4LR)